

Motor Assistance Insurance Product Information Document

Company: Greenval Insurance DAC

Registered in the Republic of Ireland, authorised by the Central Bank

Of Ireland (registered number C45741) and subject to

Swedish Conduct of Business Rules.



GREENVAL INSURANCE DAC
BNP PARIBAS GROUP

Product: Motor Assistance Insurance

This Insurance Product Information Document is only intended to provide a summary of the main coverage and exclusions and is not personalised to your specific individual needs in any way. Only the standard coverage limits are displayed in this pre contractual document. For full details of the coverage limits, please refer to your Policy Documentation.

What is this type of insurance?

Motor Assistance covers the insured vehicle for towing and journey completion in the event of a breakdown or vehicle failure arising from the use of the insured vehicle within the territorial jurisdiction of Sweden and countries within the European Union. The cover includes onsite repair and recovery, and if more than 100km from home address it will cover you for overnight accommodation and vehicle transport in the event of an emergency.



What is insured?

Motor Assistance Insurance

- ✓ Covers the insureds vehicle for roadside assistance compensation, including and limited to vehicle repair, journey completion in line with policy terms, and vehicle removal by means of towing
- Maximum compensation applicable to this cover is SEK39,000 for any one claim. Other limitations apply as indicated in the policy conditions and below.

Motor Assistance Insurance coverage limits

- ✓ Onsite repair and recovery – This cover will provide onsite repair and recovery if possible. In the event it is not possible it will cover you for the towing of the vehicle to the nearest garage. The cover will also include onsite assistance or salvage at the nearest point and appropriate workshop.
- ✓ Journey completion (Bus, rail, appropriate way) - If another means of journey completion is more appropriate this policy will cover this up to SEK2000 per claim.
- ✓ Overnight accommodation – In the event that it is too late to receive a replacement vehicle or transport to the destination, this policy will cover you for overnight accommodation for a maximum period of 48 hours and SEK1000 per person per night.
- ✓ Replacement vehicle - If your vehicle cannot be fixed on within 24 hours this policy will cover a replacement vehicle up to three days and a maximum compensation of SEK2000 per claim.
- ✓ When the driver is more than 100 KM from the home address, travel is replaced by the cheapest means of transport available for the customer.
- ✓ Home transport of vehicles to the home address in the event of an emergency is provided up to SEK2,000



What is not insured?

Motor Assistance Insurance Exclusions

- ✗ Any breakdown that happens during the first 24 hours after you take out cover for the first time.
- ✗ A vehicle such as motor bikes, bus truck or special type. Only passenger cars or commercial vehicles up to 3500kg are covered under this policy
- ✗ The cost of fuel or any spare parts needed to get the vehicle working again, or any costs that arise from not being able to get replacement parts.
- ✗ The cost of paint work or cosmetic items
- ✗ Roadside assistance if you breakdown anywhere outside of Sweden or EU
- ✗ Costs for vehicles repaired (covered by manufacturers warrant or MOD/CASCO policy)
- ✗ Any tolls the driver or the driver of the recovery vehicle must pay.
- ✗ Help or recovery if the vehicle is completely buried in snow, mud< sand or water.
- ✗ Damage or costs that arise from us trying to get into the vehicle after you have asked for assistance.
- ✗ Losses of any kind that come from providing or delaying the services this cover relates to. (For example, a loss of earnings, the cost of food or drink and costs we have not agreed to before taking out this policy)
- ✗ Loss or damage to personal possessions you leave in your vehicle.
- ✗ Claims arising from the transportation of inflammable liquids, high explosives, chemicals, or gases in liquid, compressed and/or gaseous form.
- ✗ Claims arising from Deliberate/intentional Acts.
- ✗ Claims arising from fraud by you or on your behalf.
- ✗ Claims arising from driving under the influence of alcohol, intoxicating substances or stimulants.
- ✗ Driving with no valid driving license.
- ✗ All costs and expenses incurred in connection with criminal proceedings
- ✗ Costs that may be associated with that of another insurance policy



Are there any restrictions on cover?

- ! To follow the instructions of use and care of maintenance of the vehicle
- ! The vehicle should not be found guilty of any road or other offence by law (1951 : 649).
- ! Damage caused to the vehicle must generally be covered by a Motor own damage or Casco insurance policy, or by a vehicles manufacturers warranty.



Where am I covered?



This insurance applies to motor assistance required in Sweden and European countries which are part of the Green Card excluding Iran, Ukraine, Russia & Belarus. You will find information on which countries are part of the Green Card at the following link: www.tff.se



What are my obligations?

- You have a duty to make a fair representation of the risk which you wish to insure.
- You must notify us of any changes to your personal circumstances as outlined in the policy wording, including any driver on the policy who has had their licence revoked/cancelled and/or if they're no longer legally or medically allowed to drive the insured vehicle.
- You or your Legal Representatives should report to us as soon as possible after an accident.
- You must be honest and accurate in all information you have given us,
- You must take reasonable steps to keep your vehicle from requiring the cover at all times.
- You must keep your vehicle in a roadworthy condition.
- You must pay the premium in line with the agreed timeframes.
- In the event of requiring the use of this assistance, you must provide the insurance company with all necessary information.



When and how do I pay?

Your insurance premium will be collected as part of your monthly leasing invoice unless agreed otherwise with the insurance company or its appointed ancillary insurance intermediary.



When does the cover start and end?

The cover starts from the time the insurance was first taken out (usually when the vehicle is delivered) and ends when the leasing contract is terminated or finished.



How do I cancel the contract?

All cars owned by Arval are covered by this policy and it is a part of the leasing terms.